

			IUB/IUPUI/UA	\$120,018				
			Application Operations and Delivery	\$15,979	15983	Users	\$1.00	
					346	Consultations	\$46.18	
			Extended Consulting	\$96,009	20	Consultations	\$4,800.45	94.81%
			Software/Licensing	\$8,030	121	Applications	\$66.37	94.81%
CSSAVP	7	Box	IUB/IUPUI/UA	\$390,079				
			Box--Standalone Service	\$390,079				
								There is no unit cost analysis for this service.
CSSAVP	8	Business Continuity	IUB/IUPUI/UA	\$41,542				
			Business Continuity--Standalone Service	\$41,542				
								There is no unit cost analysis for this service.
NTWK	9	Cable TV	IUPUI	\$150,699				
			Cable TV	\$150,699	1007	Drops	\$149.65	
RT	10	Campus Bridging	IUB/IUPUI/UA	\$480,905				
			Extended Consulting	\$240,031	212	Extended Consultations	\$1,132.22	
			Short Term Consulting	\$191,266	1435	Short-Term Consultations	\$133.39	
			Software/Licensing	\$49,608	1	Applications	\$49,607.55	
					91	Sources Hosted	\$545.14	
NTWK	11	Campus Communications Infrastructure (Messaging)	IUB/IUPUI/UA	\$1,918,605				
			ADS	\$202,246	547241	Accounts (Total)	\$0.37	
					159	Login Attempts (millions)	\$1,271.99	
			Email: Exchange	\$167,223	58065	Accounts (Total)	\$2.88	94.81%
					33	BES Accounts	\$5,067.37	
					23	MB Received (millions)	\$7,270.57	
					351	Messages Delivered (millions)	\$476.42	
			Email: Infrastructure (Total)	\$973,341	89681	Accounts (Total)	\$10.85	95.24%
					3600	Connections accepted at relay (millions)	\$270.37	
					3058	Connections blocked at relay (millions)	\$318.29	

				57	MB Received (millions)	\$17,076.15	
				1042	Messages Delivered (millions)	\$934.11	
				169	Messages Quarantined as SPAM (millions)	\$5,759.41	
				93	Viruses Detected at Relay (thousands)	\$10,466.03	
		Email: Unix	\$104,410				87.40%
				31616	Mailboxes (Accounts)	\$3.30	
				34	MB Received (millions)	\$3,070.89	
				691	Messages Delivered (millions)	\$151.10	
		Enterprise Certification Authority (ECA)	\$119,336	2	Webmail Logins (millions)	\$52,205.05	
					There is no unit cost analysis for this service.		
		ListServ	\$60,440				93.77%
				4365	Digests	\$13.85	
				6495	Lists	\$9.31	
				1016422	Postings	\$0.06	
				139	Recipients (millions)	\$434.82	
		Slashtmp	\$49,257	1441359	Subscribers	\$0.04	
				3487	Aggregate File Size (in GB)	\$14.13	
				40916	Files	\$1.20	
		Unicom/Lync	\$242,352	3910	Users	\$12.60	81.69%
				25591	Accounts (Total)	\$9.47	
				14000000	Calls	\$0.02	
				42089	Conferences	\$5.76	
				18000000	Instant Messages	\$0.01	
RT	12	Clinical, Translational, Health Research Services IT					
			IUB/IUPUI/UA			\$87,669	
		Application & DB Operations & Delivery (Biomedical)	\$81,132				
		Software/Licensing	\$6,537	6275	Users	\$12.93	
				9	Applications Supported	\$726.28	
RT	13	Code Repositories - Academic					
			IUB/IUPUI/UA			\$14,762	
		Extended Consulting	\$5,610				
		Short Term Consulting	\$9,152				
					There is no unit cost analysis for this service.		
					There is no unit cost analysis for this service.		
LT	14	Collaboration Technologies					
			IUB/IUPUI/UA			\$1,788,020	
		Telepresence	\$83,650				
				934	Connection Hours	\$89.56	
				889	Connections	\$94.09	
		Video Streaming	\$577,489				

				2602	Accesses (in thousands)	\$221.94	
				652	Accounts (Total)	\$885.72	
		Videoconference	\$585,852				94.20%
				113	Accesses (thousands)	\$5,184.53	
				202	Classes	\$2,900.26	
		Web Conferencing (Adobe Connect)	\$541,029	112158	Connection Hours	\$5.22	93.00%
				263038	Connection Hours	\$2.06	
				24939	User Accounts	\$21.69	
CO	15	Communications					
			IUB/IUPUI/UA			\$2,165,601	
		Events	\$426,035				89.67%
				169	Events	\$2,520.91	
		Media Outreach	\$105,714	42600	Participants	\$10.00	90.19%
				350460	Documents Distributed (thousands)	\$0.30	
		Online Support Environment (Websites)	\$302,302	1062	Documents Produced	\$99.54	93.41%
				8760	Operating Hours	\$34.51	
		Student Orientation	\$91,776	7171000	Web Accesses (millions)	\$1.81	
		User Information - Electronic	\$281,351	22000	Students	\$4.17	92.04%
				434200	Documents Distributed (thousands)	\$29.94	
		User Information - Printed	\$145,662	2900	Documents Produced	\$97.02	
				70	Documents Distributed (thousands)	\$2,080.89	
		Video/Audio Projects	\$812,761	63	Documents Produced	\$2,312.09	
				3685	Hours	\$220.56	
				355	Projects	\$2,289.47	
ES	16	Database Administration					
			IUB/IUPUI/UA			\$200,099	
		Database Administration	\$200,099				
				140	Database Capacity Utilized (TB)	\$1,429.28	
				2411	Departmental Databases	\$82.99	
				362	Enterprise Databases	\$552.76	
				266	Servers	\$752.25	
				1065	Work Requests	\$187.89	
RT	17	Digital Arts and Media					
			IUB/IUPUI/UA			\$334,219	
		Extended Consulting	\$234,658				
				34	Consultations	\$6,901.72	
		Short Term Consulting	\$99,561	1097	Hours	\$213.91	

RT	18	Digital Humanities (Digital Library Technologies)			11	Consultations	\$1,293.00	
			IUB/IUPUI/UA	\$125,264				
		Extended Consulting		\$71,819	6	Consultations	\$11,969.88	
					830	Consulting Hours	\$86.53	
		Short Term Consulting		\$35,515	41	Consultations	\$866.23	
		Software/Licensing		\$17,930	8	Applications	\$2,241.23	
ES	19	Electronic Research Administration						
			IUB/IUPUI/UA	\$1,146,204				
		Kuali Coeus		\$1,146,204	71016	Documents	\$16.14	
					7	Modules Online	\$163,743.37	
					5073	Users	\$225.94	
ES	20	Enterprise Decision Support Services						
			IUB/IUPUI/UA	\$2,534,114				
		BI Environment		\$1,068,084	98	Metric units are undefined.	\$10,898.82	
		Data Warehouse		\$927,271	7094	Accounts (Total)	\$130.71	
					14591	Datastructures	\$63.55	
					1165	Incidents	\$795.94	
		Database Support		\$79,660	5955415	ODBC Connections	\$0.16	
					640	Databases	\$124.47	
					1452	DB Systems	\$54.86	
					187	DBA Contacts	\$425.99	
					102	Incidents/Requests	\$780.98	
					1594	User Accounts	\$49.98	
					116044	User Contacts	\$0.69	
		IU Information Environment (IUIE)		\$348,286				88.42%
					5438	Accesses Approved	\$64.05	
					7094	Active Accounts	\$49.10	
					874	Incidents	\$398.50	
					314317	Logins	\$1.11	
					6337	Reports Available	\$54.96	
					826542	Reports Run	\$0.42	
		Shared University Data Services (SUDS)		\$110,813	158	Incidents/Requests	\$701.35	
					419	Publisher Objects	\$264.47	
					1333	Subscriber to Objects	\$83.13	
					66	Subscribers	\$1,678.98	
ES	21	Enterprise Infrastructure						
			IUB/IUPUI/UA	\$348,158				
		SharePoint		\$348,158				

				3764	My Sites	\$92.50	
				660	Sites Supported	\$527.51	
				947608	Storage Used (MB)	\$0.37	
ES	22	Enterprise Infrastructure (CR)					
			IUB/IUPUI/UA			\$2,831,414	
		Backup and Recovery				\$521,595	
				1937	Clients	\$269.28	
		Database Administration				\$172,612	
				3	Database Capacity Utilized (TB)	\$57,537.23	
				16	Departmental Databases	\$10,788.23	
				16	Servers	\$10,788.23	
				84	Work Requests	\$2,054.90	
		Disk Storage				\$786,743	
				620824	Storage Rented (GB)	\$1.27	
		Printing and Output				\$55,449	
					There is no unit cost analysis for this service.		
		Server Co-location				\$504,537	
				37	Depts/Ctrs/Institutes	\$13,636.13	
				133	Racks	\$3,793.51	
				947	Servers	\$532.77	
		System Administration (SMART)				\$133,260	
				33	Servers Supported	\$4,038.18	
		Virtual System Rental				\$657,218	
				1460	Servers	\$450.15	
ES	23	Enterprise System Integration					
			IUB/IUPUI/UA			\$1,345,418	
		Calendar				\$42,526	87.97%
				81036	Calendars Supported	\$0.52	
				383789	Page Hits (thousands)	\$0.11	
		Enterprise Web Development Support				\$124,959	
				119	Applications Supported	\$1,050.07	
				1367	Developer/SA Contacts	\$91.41	
		IU Mobile				\$426,313	
				3	Platforms Supported	\$142,104.41	
				30	Unique Services (Channels)	\$14,210.44	
				71819	Users	\$5.94	
		Notification Center (SP)				\$50,779	
					There is no unit cost analysis for this service.		
		Portal				\$700,841	90.13%
				479	Channels Subscribed	\$1,463.13	
				536	Contacts	\$1,307.54	
				54806	Page Hits (thousands)	\$12.79	
				265094	Users	\$2.64	
CSSAVP	25	Executive and Internal Technology Support					
			IUB/IUPUI/UA			\$815,870	
		Executive Support				\$475,264	

				997	Devices Supported	\$476.69	
				6763	Tickets	\$70.27	
				284	Users	\$1,673.46	
		Internal Support	\$340,606				
				5732	Tickets	\$59.42	
				777	Users	\$438.36	
RT	26	Federally Funded Services					
			IUB/IUPUI/UA			\$191,730	
		Polar Research Operations	\$135,357				
				147	Mission Days	\$920.80	
		Stampede Support	\$50,228	87	Number of TB Collected	\$1,555.83	
				6	Extended Consultations	\$8,371.33	
		Wrangler	\$6,145				
					There is no unit cost analysis for this service.		
ES	27	Fiscal & Procurement Systems					
			IUB/IUPUI/UA			\$1,222,479	
		Fiscal Procurement Systems-New	\$995,246				86.00%
				15704095	GL Transactions Posted	\$0.06	
				1356333	Online Transactions	\$0.73	
				3843	Users	\$258.98	
		Paybase	\$55,368				
				2627	Dollar Volume (in millions)	\$21.08	
				1190966	Payments Processed	\$0.05	
		Travel Management System	\$171,865				83.94%
				206690	GL Transactions Posted	\$0.83	
				88282	Online Transactions	\$1.95	
				4764	Users	\$36.08	
RT	28	Geospatial Analytics (GIS)					
			IUB/IUPUI/UA			\$113,870	
		Extended Consulting	\$31,204				
				735	Consulting Hours	\$42.45	
				20	Extended Consultations	\$1,560.18	
		GIS Data Delivery	\$30,821				
				10	Petabytes Downloaded	\$3,082.08	
		Short Term Consulting	\$51,845				
				650	Consultations	\$79.76	
RT	29	Grant Preparation Support					
			IUB/IUPUI/UA			\$671,097	
		Grant Preparation Support	\$671,097				
				13625004	Dollars Awarded	\$0.05	
				17672588	Dollars Requested	\$0.04	
				27	Extended Consultations	\$24,855.44	
				12	Grants Awarded	\$55,924.74	
				27	Grants Submitted	\$24,855.44	
				12	Short-Term Consultations	\$55,924.74	
CSSAVP	30	HFI Print Technology Services					

			IUB/IUPUI/UA	\$2,129,159			
			HELNet Central Systems Team	\$646,491	50000	Data Supported/Protected (GB)	\$12.93
					1538	Devices Supported	\$420.35
			HELNet Client Support Team	\$800,413	1214	Clients	\$659.32
					9484	Incidents/Requests	\$84.40
			HELNet Web Services Team	\$682,255	86	Online Applications Managed	\$7,933.20
					292	World Wide Web Sites Managed	\$2,336.49
RT	31	High Performance Computing	IUB/IUPUI/UA	\$4,364,711			
			Clusters/Distributed Memory	\$2,872,888			92.83%
					2000000	Batch Jobs Submitted	\$1.44
					14640625	Core Hours	\$0.20
			Extended Consulting	\$758,611	96	Consultations	\$7,902.19
			Large Memory and Shared Memory	\$53,983			92.83%
					2000000	Batch Jobs Submitted	\$0.03
					263630	Core Hours	\$0.20
			Short-term Consulting	\$357,305	2032	Consultations	\$175.84
			Software/Licensing	\$321,924			96.41%
					51	Applications	\$6,312.23
RT	32	High Throughput Computation	IUB/IUPUI/UA	\$251,826			
			Extended Consulting	\$203,950	300	Consultations	\$679.83
			Short Term Consulting	\$44,061	5380	Consultations	\$8.19
			Software/Licensing	\$3,815	3816	Operational Infrastructure Users	\$1.00
ES	33	Human Resource Management Systems	IUB/IUPUI/UA	\$2,156,803			
			Edocs	\$89,863			93.60%
					138	Avg time to approve E-docs (hrs)	\$651.18
					174036	Documents	\$0.52
					1022	Users	\$87.93
			eDossier	\$236,553	360	Transactions Processed	\$657.09
			Employee Self-Service	\$62,742	727219	Logins	\$0.09
			EPTO	\$62,574	54975	Approved Calendars	\$1.14
					6055	Users	\$10.20

		Faculty Annual Reporting System (FAR)	\$41,974					82.51%
				3825	Annual Reports	\$10.97		
				3809	Users	\$11.02		
		HRMS (Peoplesoft)	\$933,986					96.33%
				644821	Paychecks/Advices	\$1.45		
		Human Resource Management Systems	\$16,290					
				755	Administrative Users	\$21.58		
		Kuali Human Resources (KHR)	\$99,108	416858	Logins	\$0.04		
					There is no unit cost analysis for this service.			
		Timekeeping	\$613,713					88.22%
				4654517	Clock-ins/outs	\$0.13		
				531584	Timesheets	\$1.15		
				29663	Users	\$20.69		
ES	34	Identity Management Systems						
			IUB/IUPUI/UA	\$745,499				
		Externally Hosted Authentication (Federated)	\$122,068					
					98	Partners	\$1,245.59	
		Identity Infrastructure	\$394,542			There is no unit cost analysis for this service.		
		Identity Management Systems	\$16,239					
				545150	Individual Identities	\$0.03		
		Internal Application Integration	\$212,650			There is no unit cost analysis for this service.		
IIAVP	35	Incident Response						
			IUB/IUPUI/UA	\$393,465				
		Incident Response	\$393,465					
					96683	Actions on Incidents	\$4.07	
					81503	Incidents	\$4.83	
LT	36	Instructional Technology Support						
			IUB/IUPUI/UA	\$1,218,520				
		CTL/CITL	\$1,218,520					
					7253	Clients	\$168.00	
					20583	Contacts	\$59.20	
CSSAVP	37	Issue Tracking Services						
			IUB/IUPUI/UA	\$451,560				
		Issue Tracking Services	\$451,560					
					1919566	Total Transactions	\$0.24	
DCIO	38	IT Architecture						
			IUB/IUPUI/UA	\$319,814				
		IT Architecture--Standalone Service	\$319,814			There is no unit cost analysis for this service.		
CSSAVP	39	IT Community Partners						

		IUB/IUPUI/UA	\$583,393			
		Advising and Departmental Services	\$430,077	976	Depts/Ctrs/Institutes	\$440.65
				867	LSP	\$496.05
				220	Tickets	\$1,954.89
		Student Outreach	\$153,316	249	Events	\$615.73
				15587	Participants	\$9.84
CSSAVP	40	IT Service Management				
		IUB/IUPUI/UA	\$547,974			
		IT Service Management	\$547,974	3	Agreements/MOUs	\$182,658.00
				625	Users	\$876.76
LT	41	IT Training				
		IUB/IUPUI/UA	\$656,776			
		Education/Certification (EdCert) Program	\$118,085	133	Attendees	\$887.85
				23	Sessions (5-day workshops)	\$5,134.11
		Self Study Programs - 3rd Party	\$43,876	702442	Total Materials Accessed	\$0.06
				3648	Unique Courses Taken	\$12.03
				13817	Users	\$3.18
		Self Study Programs - IT Training	\$494,815	205040	Oncourse Materials Accessed	\$2.41
				340240	Other Materials Accessed	\$1.45
				412228	STEPS Materials Accessed	\$1.20
				957500	Total Materials Accessed	\$0.52
				1525	Unique Courses Taken	\$324.47
		IUPUI	\$139,439			
		Consulting and Room Reservations	\$690	29	Consultations	\$23.79
				25	Consulting Hours	\$27.60
				131	Room Reservation Hours	\$5.27
				16	Room Reservations	\$43.13
		Instructor-Led Training	\$137,424	310	Class Sessions	\$443.30
				1085	Hours of Instruction	\$126.66
				3338	Students	\$41.17
		Microsoft Office Specialist Certification	\$1,325	20	Exams Taken	\$66.25
LT	42	IU Online				
		IUB/IUPUI/UA	\$1,083,291			
		IU Online--Standalone Service	\$1,083,291			
				There is no unit cost analysis for this service.		
ES	43	Kuali Contracted Services				

			IUB/IUPUI/UA	\$1,053,654			
			Kuali Contracted Services	\$1,053,654			
					217	Tickets	\$4,855.55
ES	44	Kuali Rice	IUB/IUPUI/UA	\$530,428			
			Workflow	\$530,428			
					19099567	Action Requests Generated	\$0.03
					1156	Document Types	\$458.85
					3	Edoc Lites in Development	\$176,809.40
					68	Edoc Lites in Production	\$7,800.41
					2923511	Edocs Routed	\$0.18
					43	Enterprise Applications Integrated	\$12,335.54
					72374	Users	\$7.33
ES	45	Learning Management Systems	IUB/IUPUI/UA	\$1,922,633			
			Canvas (Canvas Gateway)	\$653,145			
					653322	Active Course Sites	\$1.00
					653322	Users	\$1.00
			Content Relay/Repository (Unizin)	\$183,582			
					171659	Users	\$1.07
					171659	Users	\$1.07
			Oncourse	\$985,570			89.59%
					41647	Active Course Sites	\$23.66
					128366	Users	\$7.68
			Oncourse - Legacy	\$100,336			
						There is no unit cost analysis for this service.	
LT	46	Learning Spaces and Technology Services	IUB/IUPUI/UA	\$388,117			
			Learning Spaces Design	\$388,117			
					6490	Consulting Hours	\$59.80
			IUPUI	\$860,056			
			Classroom Technology (Fixed)	\$854,079			91.00%
					5305	Class Sections	\$161.00
					154010	Students Enrolled	\$5.55
			Classroom Technology (Mobile)	\$5,977			91.00%
					51	Class Sections	\$117.20
					1086	Equipment requests	\$5.50
					969	Students Enrolled	\$6.17
CSSAVP	47	Leveraged Services	IUB/IUPUI/UA	\$2,651,810			
			Client Virtualization	\$1,626,690			93.41%
					29805	Metric units are undefined.	\$54.58
			Electronic Document Management: KL/Nintex	\$252,998			
					41	Metric units are undefined.	\$12,074.00

			2011 Projects	\$100,000.00
			30000 Tickets	\$115.70
		GOC	\$206,369	
			There is no unit cost analysis for this service.	
		iLight	\$3,800,660	
			128 # of Connections	\$29,692.66
			4200 Capacity Utilized (Mbit)	\$904.92
			3000 Consulting Hours	\$1,266.89
			128 Customers Served	\$29,692.66
			220 Devices on Network	\$17,275.73
		Indiana Gigapop	1585 Tickets	\$2,397.89
			\$871,726	
			110 Circuits	\$7,924.78
			56 Devices Supported	\$15,566.53
			9616 Packets (millions)	\$90.65
		Internal IU Networks	298 Tickets	\$2,925.25
			\$8,186,457	
			11870 Avg bandwidth used (Mbps)	\$689.68
			368 Buildings	\$22,245.81
			93295 Network Connections	\$87.75
		Internal IU Networks: DNS	8691 Tickets	\$941.95
			\$310,302	
			171826 Records	\$1.81
		Test Lab Services	7905 Zones	\$39.25
			\$691,175	
			There is no unit cost analysis for this service.	
		TransPAC	\$1,403,265	
			101 Tickets	\$13,893.71
		Wireless	\$1,518,101	
			7007 Access Points	\$216.65
		IUPUI	\$653,433	
		Internal IU Networks: DHCP	\$56,759	
			152267 Leases Available	\$0.37
			398 Uses of Leases (millions)	\$142.61
		Internal IU Networks: DNS	\$122,816	
			26423613 Queries Executed (thousands)	\$0.00
		Wireless	\$473,858	81.00%
			1771 Access Points	\$267.57
CSSAVP	52	Online Support		
		IUB/IUPUI/UA	\$1,076,790	
		Knowledge Base	\$1,076,790	95.64%
			8760 Operating Hours	\$122.92
			21859767 Web Accesses (millions)	\$0.05
RT	53	Pervasive Technology Institute		
		IUB/IUPUI/UA	\$1,320,490	
		Cybersecurity Research	\$19,723	
			There is no unit cost analysis for this service.	

									analysis for this service.
			Data to Insight Research	\$642,515					There is no unit cost analysis for this service.
			Digital Science Research	\$658,252					There is no unit cost analysis for this service.
RT	54	Pervasive Technology Institute Education & Outreach	IUB/IUPUI/UA	\$533,993					
			Classes, Talks, Tutorials - Consulting	\$288,971					
						3841	Attendees	\$75.23	
						84	Presentations given	\$3,440.13	
			Govt/Business Events - Consulting	\$137,425					
						113	Attendees	\$1,216.15	
						15	Presentations given	\$9,161.68	
			K-12 Events - Consulting	\$107,597					
						1011	Attendees	\$106.43	
						30	Presentations given	\$3,586.56	
IIAVP	55	Policy Management	IUB/IUPUI/UA	\$317,534					
			Policy Management	\$317,534					
						183	Consultations	\$1,735.16	
						5	Policies drafted/revised	\$63,506.71	
						1	Policies in review	\$317,533.56	
ES	56	Process eXperience Achitecture (PXA)	IUB/IUPUI/UA	\$76,918					
			User Experience Group (UXG)	\$76,918					
						5	Extended Consultations	\$15,383.53	
						5616	Hours	\$13.70	
						9	Projects	\$8,546.40	
						4	Short-Term Consultations	\$19,229.41	
ES	57	Public Safety & Institutional Assurance (PSIA)	IUB/IUPUI/UA	\$43,011					
			E Training	\$21,814					
						9566	Active Users	\$2.28	
						17118	Courses Completed	\$1.27	
			Governance Compliance & Risk	\$21,197					
						5	GRC Applications	\$4,239.38	
IIAVP	58	REN-ISAC	IUB/IUPUI/UA	\$571,615					
			REN-ISAC	\$571,615					
									There is no unit cost analysis for this service.
RT	59	Research Analytics	IUB/IUPUI/UA	\$831,613					
			Extended Consulting	\$65,922					
						50	Contacts	\$1,318.45	94.55%

		Short Term Consulting	\$214,357				94.55%
		Software/Licensing	\$551,334	3000	Contacts	\$71.45	94.55%
				22	Applications	\$25,060.63	
RT	60	Research Database Support					
			IUB/IUPUI/UA	\$404,023			
		Research Database Support	\$404,023				
				150	Instances	\$2,693.49	
				400	Schemas	\$1,010.06	
				96	Storage Capacity (TB)	\$4,208.57	
				25	Storage Used (TB)	\$16,160.91	
				8516700	User calls (thousands)	\$0.05	
RT	61	Research Storage					
			IUB/IUPUI/UA	\$2,530,833			
		Data Archival/Massive Data Storage	\$1,127,580				96.24%
				2790	Accounts (Total)	\$404.15	
				100868754	Files	\$0.01	
				21558	Storage Capacity (TB)	\$52.30	
				16668	Storage Used (TB)	\$67.65	
				388	Tickets	\$2,906.13	
		Extended Consulting	\$126,574				
		High Performance File Systems	\$574,560				
				36	Consultations	\$3,515.95	
				13759	Accounts (Total)	\$41.76	
				2684	Data Stored (TB)	\$214.07	
				78496	Data Transferred (TB)	\$7.32	
				443972982	Files	\$0.00	
				3839	Storage Capacity (TB)	\$149.66	
		Short Term Consulting	\$142,283				
		Software/Licensing	\$57,165				
		Standard Robust File Systems	\$502,671				
				579	Consultations	\$245.74	
				2	Applications	\$28,582.63	
				3271	Accounts (Total)	\$153.68	
				31	Data Stored (TB)	\$16,215.21	
				72	Data Transferred (TB)	\$6,981.55	
				10398324	Files	\$0.05	
				50	Storage Capacity (TB)	\$10,053.43	
LT	62	Residential IT Services					
			IUPUI	\$27,526			
		In Room Consulting	\$20,148				96.70%
				401	Incidents	\$50.24	
				1660	Residents	\$12.14	
		Technology Center Consulting	\$7,378				96.70%
				398	Contacts	\$18.54	
				1660	Residents	\$4.44	
RT	63	RT Software Development and Delivery					
			IUB/IUPUI/UA	\$181,730			

		RT Software Development--Standalone Service	\$181,730					
						There is no unit cost analysis for this service.		
RT	64	Science Gateways						
			IUB/IUPUI/UA	\$354,985				
		Extended Consulting		\$246,787				
					30	Consultations	\$8,226.25	
					12500	Hours	\$19.74	
		Gateway Hosting		\$16,291				
		Short Term Consulting		\$71,836		160	Portals Hosted	\$101.82
		Software		\$20,071		50	Consultations	\$1,436.72
						5	Applications	\$4,014.25
CSSAVP	65	Software Site Licenses						
			IUB/IUPUI/UA	\$3,821,644				
		Software Site Licenses		\$3,821,644				97.15%
					571462	Downloads Initiated	\$6.69	
					135301	Faculty/Staff/Students	\$28.25	
ES	66	Student Information Systems						
			IUB/IUPUI/UA	\$7,289,690				
		Academic Advising		\$1,415,747				89.03%
					1257798	Academic Advising Reports	\$1.13	
		Admissions		\$712,773				90.91%
					136889	Admissions Applications	\$5.21	
					117106	Admissions eApps	\$6.09	
		Financial Aid		\$377,219				90.91%
					275179	Awards Processed	\$1.37	
		Kuali Student Systems		\$1,711,123				
		Scholarship Selection & Award System (COMPASS)		\$181,180				
						There is no unit cost analysis for this service.		
					20	Departments	\$9,059.00	
					8552	Scholarship Apps Submitted	\$21.19	
					8182	Scholarships Awarded	\$22.14	
		Student Activities System		\$115,768				
					392	Events	\$295.33	
					31293	Memberships	\$3.70	
					1273	Organizations/Clubs	\$90.94	
		Student E-docs		\$238,277				89.55%
					11053	Admin Edocs Initiated	\$21.56	
					24593	Faculty Edocs Initiated	\$9.69	
					124791	Student Edocs Initiated	\$1.91	
		Student Financials		\$557,891				90.91%
					319654	Payments Processed	\$1.75	
					162213	Refunds Processed	\$3.44	

		Student Information Systems	\$971,894	1347000	Student Bills Generated	\$0.41	90.91%
				3666	Administrative Users	\$265.11	
		Student Records	\$810,359	12479674	Logins	\$0.08	88.97%
				2331626	Course Requests	\$0.35	
				23197	Degrees Processed	\$34.93	
				68497	Grade Rosters	\$11.83	
				267640	Students Registered	\$3.03	
		Student Self-Service	\$197,459	104760	Transcripts	\$7.74	
				10861699	Self Service Logins	\$0.02	
LT	67	Student Technology Centers					
		IUPUI	\$1,691,924				
		Consulting	\$459,485				95.00%
				25052	Contacts	\$18.34	
				698207	Customers Served	\$0.66	
		Hardware	\$489,191	30488	Students	\$15.07	96.80%
				698207	Logins	\$0.70	
				3856710	Seat Hours	\$0.13	
				615727	Seat Hours Occupied	\$0.79	
		Printing	\$472,599	899	Seats	\$544.15	94.30%
				30488	Students	\$16.05	
				5549489	Printed Pages	\$0.09	
		Software	\$270,649	37	Printers	\$12,772.94	96.10%
				30488	Students	\$15.50	
				733267	Logins	\$0.37	
				5285280	Seat Hours	\$0.05	
				871405	Seat Hours Occupied	\$0.31	
				1224	Seats	\$221.12	
				30488	Students	\$8.88	
CSSAVP	68	Support Center					
		IUB/IUPUI/UA	\$4,020,580				
		CHAT Online Services	\$356,382				93.79%
				34597	Contacts	\$10.30	
		E-mail Consulting	\$475,296	8760	Operating Hours	\$40.68	95.73%
				44092	Contacts	\$10.78	
		SCT2 Consulting	\$962,904	8760	Operating Hours	\$54.26	
				38368	Contacts	\$25.10	
		SCT2 Projects	\$216,536	2340	Operating Hours	\$411.50	
		Telephone Consulting	\$1,747,908		There is no unit cost analysis for this service.		
				161932	Contacts	\$147.92	

					8760	Operating Hours	\$2,734.36	
		Walk-in Consulting	\$261,554		22901	Contacts	\$1,045.94	
					8424	Operating Hours	\$2,843.43	
		IUPUI	\$72,102					
		Walk-in Consulting	\$72,102					94.70%
					5473	Contacts	\$53.35	
					3692	Operating Hours	\$79.09	
RT	69	System Hosting						
		IUB/IUPUI/UA	\$226,299					
		Condo and System Hosting	\$226,299					
								There is no unit cost analysis for this service.
NTWK	70	Telephone Services						
		IUB/IUPUI/UA	\$40,997					
		Cellular DAS	\$13,922					
		On-Line Directory	\$27,075					
					846276	Online Directory Lookups	\$0.03	
		IUPUI	\$3,754,199					
		Cellular	\$149,488					
					139	Devices Per Month	\$1,075.45	
		Conference Calls	\$24,951					93.60%
					6861	Calls	\$2,207.76	
					62139	Ports	\$0.40	
		Consulting and Support	\$251,799					
					7786	Work Orders	\$32.34	
		Dial Tone	\$1,728,210					
					13855621	Calls	\$0.12	
					4731	Lines Per Month	\$3,201.74	
		Long Distance	\$118,009					
					97362	Calls	\$1.21	
					424517	Minutes	\$0.28	
		Paging	\$39,792					
					8087	Pagers in system	\$4.92	
					73	Pagers Per Month	\$207,499.15	
					196130	Pages Generated	\$0.20	
		Switchboard Information and Answering Services	\$1,367,010					94.40%
					786622	Contacts	\$1.74	
					8760	Operating Hours	\$156.05	
		Telephone Repair	\$74,940					
					612	Work Orders	\$122.45	
IIAVP	71	University Level Security						
		IUB/IUPUI/UA	\$1,279,656					
		University Level Security	\$1,279,656					

1280	Consulting Engagements	\$999.73
459420	Total Scans Performed	\$2.79
31285	Unique Systems Scanned	\$40.90

NTWK	72	University Telecommunications	IUB/IUPUI/UA	\$19,126		
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Consulting & Application Support	\$9,909	
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There is no unit cost analysis for this service.

Voice Systems Design Support	\$9,217	
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There is no unit cost analysis for this service.

CSSAVP	73	World Wide Web Services	IUB/IUPUI/UA	\$1,419,411		
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Central Web Hosting	\$546,019			95.37%
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3684947	Accesses To Central Server (thousands)	\$0.15
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4554	Info Provider Accounts	\$119.90
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5906	Info Provider Issues	\$92.45
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Consolidated Hosting Environment	\$360,439	
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126	Projects	\$2,860.63
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705	Service Units	\$511.26
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MyPage/Pages	\$129,104		95.21%
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3753	Accounts (Total)	\$34.40
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Search	\$561		89.49%
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There is no unit cost analysis for this service.

Syndicated Mobile Media Services (Podcasting)	\$68,182	
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1273	Accesses (thousands)	\$53.56
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513	Available Podcasts	\$132.91
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Web Application Support (Departmental Applications)	\$4,036	
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86	Applications Supported	\$46.93
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292	Sites Supported	\$13.82
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Web Content Management	\$311,070	
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1523	Sites Supported	\$204.25
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